

## **SUMMARY ANNUAL REPORT FOR FIVE9, INC. HEALTH AND WELFARE BENEFIT PLAN**

This is a summary of the annual report of the FIVE9, INC. HEALTH AND WELFARE BENEFIT PLAN, a health, life insurance, dental, vision, temporary disability, long-term disability and death benefits plan (Employer Identification Number 94-3394123, Plan Number 501), for the plan year 06/01/2022 through 05/31/2023. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

### **Insurance Information**

The plan has insurance contracts with CIGNA HEALTH AND LIFE INSURANCE COMPANY, AETNA LIFE INSURANCE CO., THE GUARDIAN LIFE INSURANCE COMPANY OF AMERICA, AETNA HEALTH, INC., KAISER FOUNDATION HEALTH PLAN INC. and VISION SERVICE PLAN to pay certain Health, Dental, Life insurance, Temporary disability, Long-term disability, AD&D, HMO contract, Prescription drug, Vision claims incurred under the terms of the plan. The total premiums paid for the plan year ending 05/31/2023 were \$27,038,925.

Because they are so called "experience-rated" contracts, the premium costs are affected by, among other things, the number and size of claims. Of the total insurance premiums paid for the plan year ending 05/31/2023, the premiums paid under such "experience-rated" contracts were \$176,288 and the total of all benefit claims paid under these experience-rated contracts during the plan year was \$157,540.

### **Your Rights to Additional Information**

You have the right to receive a copy of the full annual report, or any part thereof, on request. The items listed below are included in that report:

1. Insurance information, including sales commissions paid by insurance carriers.

To obtain a copy of the full annual report, or any part thereof, write or call FIVE9, INC., the plan administrator, at 3001 BISHOP RANCH SUITE 350, SAN RAMON, CA 94583 and phone number, 925-201-2209. The charge to cover copying costs will be \$2.50 for the full annual report, or \$.30 per page for any part thereof.

You also have the legally protected right to examine the annual report at the main office of the plan: 3001 BISHOP RANCH SUITE 350, SAN RAMON, CA 94583, and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.

### **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average less than one minute per notice (approximately 3 hours and 11 minutes per plan). Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue, N.W., Room N-1301, Washington, DC 20210 or email [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov) and reference the OMB Control Number 1210-0040.

OMB Control Number 1210-0040 (expires 03/31/2026)